WORRY-FREE, PROACTIVE NETWORK MONITORING & MAINTENANCE

KEEP YOUR FOCUS
Free your employees to focus on growing your core business - not fixing IT issues.

CUSTOMIZED FOR YOU
Protect anything from a single device, such as a workstation to an entire network.

BUDGET-FRIENDLY
No more unexpected IT expenditures. Our reasonable, flat, low monthly fee, protects your system & keeps you up & running.

CityCAre

CityCare provides customers with a means of realizing the competitive benefits of information technology while minimizing their technology risks, business risks, and financial investment. offered in two levels, which differ in the level of support for the customer's network:

Our **CityCare Platinum Service** provides full remote and on-site support for complete turn- key management of both the IT infrastructure and supporting network so that businesses and their IT staff can focus on their core competencies.

Our **CityCare Gold Service** provides full remote management of IT infrastructure and applications with regard to availability and software updates, as well as monitoring and incident management of the supporting data infrastructure.

Monitoring for both CityCare Gold and CityCare Platinum is conduced remotely utilizing **NetPulse**, which integrates best-of-breed monitoring systems, a customized notification & escalation path, and a secure customer web interface.

CITYNET ®

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